

Language:



Translate:



Brother

Canon

Epson

HP

Brother

Canon

Epson

HP

## USING PGI-5 / CLI-8 / PGI-520 / CLI-521 COMPATIBLE CANON CARTRIDGES

Home | Canon | PGI-5, CLI-8, PGI-520, CLI-521

**Remove the orange transport clip carefully, without squeezing the sides.**

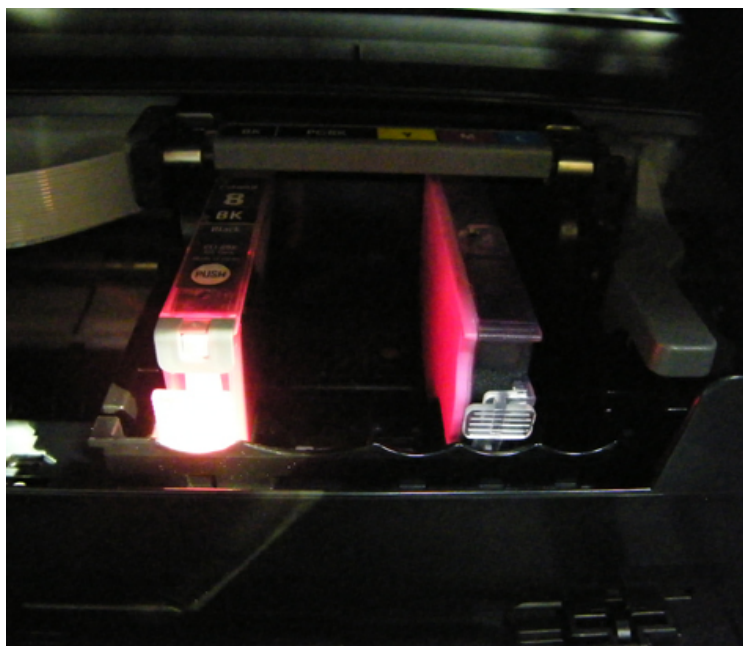
Open the printer, remove the cartridge to be replaced and install the replacement cartridge.

**NOTE the replacement cartridge does not light up like an original. This is normal.**

### FREQUENTLY ASKED QUESTIONS

*Q. Why does my cartridge not light up like an original?*

A. The lighting of the cartridge has been patented by Canon, to prevent compatible manufacturers being able to offer this feature to their customers.



Original cartridge on left, with light.

Compatible on right, without light.

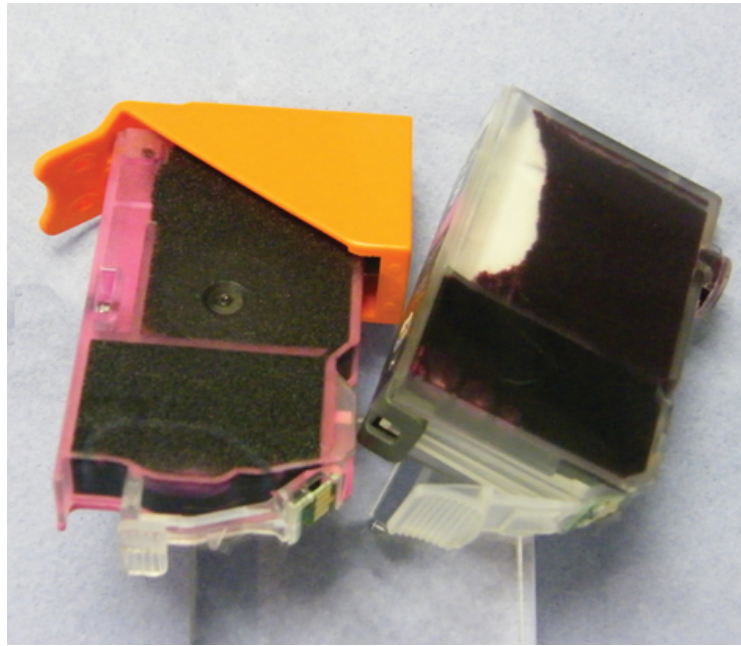
*Q. My cartridge has not been recognised by the printer.*

A. Make sure the cartridge is securely clipped in and the printer's cover is closed. Check the status monitor, either on the printer's control panel, or on the computer.

**Remember**, the compatible cartridge does not light up to avoid patents. If the fault persists, remove the cartridge carefully to check the chip has not been dislodged. Reinstall the cartridge. If the fault persists, replace the cartridge.

*Q. Why does my compatible cartridge not "click" like the original?*

A. The clip on the original is patented. The fixing feature on the compatible is designed to do the same job without infringing the patent (see photo below).



[Back to top](#)

---

BROTHER | CANON | EPSON | HP | COPYRIGHT 2010 INKSUPPORT.INFO